

# Acceptable Use Policy

Last updated: 1 July 2026

The Makeshapes platform enables users to participate in group learning experiences. We encourage you to use Makeshapes to communicate with other users in your group experience. However, to ensure Makeshapes remains a safe environment, use of Makeshapes is subject to the acceptance of this Acceptable Use Policy.

We may change this policy by uploading a revised policy onto the website. The change will apply from the date that we upload the revised policy.

## USE OF MAKESHAPES

As a user you must not:

- impersonate any individual;
- harass, bully or abuse another user;
- input content that is illegal, harmful, fraudulent or contains state or trade secrets;
- input content that is discriminatory or hateful. This includes attacking someone based on race, ethnicity, gender, gender identity, sexual orientation, religion, age, disability, or serious disease;
- input content that contains other people's private information without their permission or authorisation;
- input any content that is sexual in nature;
- input content that violates any law or regulation;
- input content or feedback that includes incomplete, false or inaccurate information;
- input content or feedback that is defamatory;
- threaten or promote violence;
- test or reverse engineer the platform to find limitations or vulnerabilities;
- access the platform to design, develop or enhance a competitive product;
- copy or exploit any intellectual property belonging to Makeshapes; or
- use the output of AI features to train your own or any third party's AI models

Output from AI features may be inaccurate or unreliable — review it before relying on it.

If you are an administrator or editor on Makeshapes, your responsibilities include moderating the content for your organisation, ensuring that the content meets the requirements of this Acceptable Use Policy and our standard [Terms of Service](#).

## FEEDBACK

We really care about your experience with Makeshapes and want it to be the best possible. If you're unhappy about something or have some ideas for improvement, please let us know at

## Makeshapes Standard Terms of Service

[help@makeshapes.com](mailto:help@makeshapes.com). If you provide us with feedback, our ownership and use of this feedback is set out in clause 10.4 of our standard [Terms of Service](#).

### **BREACH OF THIS POLICY**

If we determine, in our sole discretion, that you have breached this policy we may provide you with a written warning and/or suspend or terminate your account.

### **PRIVACY**

For more details of Makeshapes privacy practices, see our [Privacy Policy](#).